



STORAGE GUIDE

WHY ISTORE GREEN

SPECIALS

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FREQUENTLY ASKED QUESTIONS

From security concerns to payment information, find the answers to frequently asked questions about iStoreGreen, the best self-storage experience in Brooklyn—at the lowest price.

• **What size unit do I need?**

Check out our [storage unit size chart](#) to determine the unit that best fits your needs. Still unsure? [Contact us](#) or [visit the iStoreGreen facility](#) for an obligation-free tour of all of our unit sizes.

• **How do I know my belongings are safe?**

Our Brooklyn facility is staffed seven days a week and features a state of the art video security system. We also utilize a double-lock system that includes your personal lock *and* an iStoreGreen lock and requires a staff escort every time a unit is opened.

• **Is there a long-term commitment?**

Store with us for as long—or short—a time as you'd like! iStoreGreen operates on a month-to-month basis and doesn't require you to sign a long-term contract. Looking to store with us for an extended period? [Contact us](#) to learn about special discounts you may be eligible for.

• **Can I buy boxes and other moving supplies from your facility?**

Of course! Our on-site retail center has one of the largest selections of packing materials in Brooklyn, including environmentally friendly products that are biodegradable and made from recycled materials.

• **Do you take credit cards?**

We accept all major credit cards including MasterCard®, Visa®, Discover® and American Express®. You can [pay online](#) or [enroll in convenient auto-payments](#). We also accept checks in person or you may mail your check to:

iStoreGreen
12 Hall Street
Brooklyn, NY 11205

Please include your account number in the memo line.

• **What are your hours and where are you located?**

Our facility is open seven days a week and is easily accessible from the Brooklyn-Queens Expressway and the G train.

• **Do you have anything that will help me move in?**

Our convenient loading docks make unpacking your moving truck simple and fast. Save time—and your back—with our free carts and dollies.

• **Can I rent a move-in truck from you?**

We make your move-in day as stress-free as possible with **FREE** access to our moving truck! [Contact us](#) to learn more.

• **Do you provide a pick-up service?**

[Contact us](#) for reliable and affordable mover recommendations or for help arranging the move.

• **Can I store my business' inventory there?**

Absolutely! We have storage solutions for both personal and business needs.

• **Can I store food?**

You can store food at our sister company [Hall Street Storage](#), New York City's largest refrigerated and dry warehouse.

• **Can you accept deliveries on my behalf?**

Yes, we can accept packages delivered during our [normal operating hours](#).

• **What makes you green?**

iStoreGreen is proud to be the first certified green storage facility in New York City. Learn all about how we [reduce our carbon footprint](#) through renewable energy, alternative packing materials and more.

• **How do I reserve a unit?**

[Request a quote](#) or [contact us](#) to get started.

Request a Free Quote Today!

Name*

Email*

Address*

Message

SUBMIT

SUMMER SALE!!

5x5 Lockers \$25

5X5 \$60

5X10 \$99

10x10 NOW \$199

SEE MANAGER FOR DETAILS

Restrictions May Apply

READY FOR A FREE QUOTE?

Email Address

REQUEST A QUOTE



12 Hall Street, Brooklyn, NY 11205

[DIRECTIONS](#)

Phone: 718.831.6469

Fax: 718.855.3639

Open seven days a week:

Monday - Saturday: 9:00am - 7:00pm

Sunday: 10:00am - 5:00pm

Access:

Monday - Saturday: 9:00am - 6:30pm

Sunday: 10:00am - 4:30pm